



Ruth's Chris Steak House GTA Locations

Questions or Comments? ruthsrewards@ruthschris.ca

WHAT ARE THE TERMS AND CONDITIONS OF THE PROGRAM?

- Ruth's Reward card must be on hand to have points issued or redeem benefits.
- Rewards may be redeemed in Main Dining, Private Dining and Prime Bar. Points are not valid for Take-Out Orders.
- Rewards are only valid in GTA locations.
- Rewards cannot be used to purchase gift cards.
- Rewards may not be used for discounted menus or other promotions.
- One Reward card per bill payment may redeem benefits.
- A maximum of \$1,000 value in Ruth's Rewards may be redeemed at one visit.
- Ruth's Reward card is not for credit, is non-transferable, and is not redeemable for cash.
- Ruth's Rewards may not be used to cover taxes & gratuity. Points may be applied to food and beverage only.
- Ruth's Chris Steak House reserves the right to terminate or change the Ruth's Rewards program at any time.

FAQ

I ALREADY HAVE A LOYALTY CARD FROM THE OLD PROGRAM– WHAT DO I DO WITH IT?

- ❖ Be sure to give your old loyalty card to your server when you dine.
- ❖ They will check your point balance and redeem any existing points from your card.
- ❖ They will then give you a new "Ruth's Rewards" card and load any new points you have earned.
- ❖ The server will discard your old loyalty card.
- ❖ Be sure to register your new Ruth's Rewards card using steps below so that we are able to assist you if you lose your card.

HOW DO I BECOME A “RUTH’S REWARDS” CARD MEMBER:

- ❖ Ask your server for a Ruth’s Rewards card when dining. Or you can Email ruthsrewards@ruthschris.ca with your name and full mailing address and we will mail a card to you.