



COVID-19 ADDENDUM

We understand that event planning looks and feels different right now, and we want you to be confident hosting your meeting, special occasion gathering or private event (hereinafter referred to as “event”) with us. We have, therefore, created a COVID-19 Addendum that will automatically be added to your contract for any event booked before December 30, 2020 and scheduled to occur on or before March 31, 2021.

Please read the below to understand the terms and conditions associated with this addendum, and feel free to contact us with any questions you might have.

- 1) Events must be booked by December 30, 2020 and be scheduled to take place on or before March 31, 2021.
- 2) In order to qualify for the addendum, guests are required to make a deposit, equal to the lesser of 1) 25% of estimated charges or 2) \$500, at the time of booking.

If the above conditions are met, Ruth’s Chris Steak House agrees to the following flexible booking terms:

- 1) You may cancel or postpone your event, for any reason, without cancellation fees up to 10 days prior to your event.
- 2) Any and all deposits made will be retained and applied towards your future event, re-booked at the same Ruth’s Chris Steak House location and scheduled to take place during the 2021 calendar year.
- 3) Should your event be cancelled by Ruth’s Chris Steak House due to government ordinances or city mandates prohibiting events and/or gatherings, you will have the option to reschedule your event and apply your deposit towards a future available date (through December 2021) or you may request a refund of your deposit in full.

Host Signature

Date

Ruth’s Chris Representative Signature

Date

As you are considering booking your event, please know that the health and safety of you and your guests has always been our priority; however, in the wake of COVID-19, we have implemented more stringent cleanliness, health and safety protocols to do our part to prevent the spread of this novel coronavirus.

We shall:

- Require everyone who enters the restaurant to adhere to strict social distancing protocols.
- Ensure we maintain a healthy restaurant environment for all. Team members, vendors and guests showing possible symptoms of COVID-19 – including, but not limited to fever and persistent cough – will not be allowed on premise. All employees will have a temperature check conducted prior to entering premises as we continue to adhere to all precautionary checks in accordance with CDC guidelines.
- Provide team members with recommended personal protective gear, including but not limited to masks.
- Encourage team members, vendors and guests to wash hands with increased frequency and duration throughout the day.
- Avoid handshaking and/or any other direct personal contact.
- Adhere to the guidance set forth by the Centers for Disease Control (CDC).
- Comply with any mandates or recommendations from local and state health departments.
- Reiterate best practices and preventative measures with team members at the start of each shift.
- Increase frequency of our already rigorous cleaning and sanitizing practices.

Please be advised, if the city, county or state where your preferred restaurant operates has a mask mandate in place, we expect our guests to be in full compliance. This includes the wearing of masks upon entry/exit to the restaurant, when using public facilities such as restrooms, and when interacting with restaurant team members. Masks may be removed for dining and drinking. We reserve the right to refuse service for failure to comply to this and other public health ordinances.

We appreciate your support as we work diligently to ensure everyone feels comfortable hosting an event at Ruth's Chris Steak House. If you have any questions, comments or concerns, please contact your sales manager or local restaurant general manager.

